

PPG Attendance at Bere Regis Primary School Summer Fayre July 2 2016 (Rita Burden/Janette Perkins attended)

Comments from patients

- Prescriptions are never ready when they - say you sometimes come on a Monday and you have to collect the rest at the end of the week. I'm always asked my name; they should know by now what our names are sometimes they get my surname mixed up with another of the same
- Everything they do is good as far as I'm concerned
- Please keep taking the Parish Magazine. It's the only place I can read it. I always read the Community Noticeboard – it's important
- The staff smile when I come in and are always friendly
- Dispensary – my tablets are not always there, even when I come back. It's difficult sometimes as I work
- Thank you for helping me fill in a 'Temporary Registration' form. I'm a student back from university and I get confused sometimes
- Is there any chance of Saturday morning opening as I work? (*We explained about the early morning and late appointments*)
- Appointments system is ok
- Could there be more publicity around early morning openings?
- Is the triage system on a Tuesday after a Bank Holiday going to be a permanent feature? Is so, could it be better advertised?
- Appointments are good, I never have to wait a week or two like some other surgeries for an appointment
- We live in Manor Farm Road and parking can be a problem for us, as residents there isn't enough space, and when the Surgery is open the parking situation is worse
- I was injured once by a car near the Surgery, and was seen by a GP even though he had finished surgery. I did appreciate being seen
- I am a fairly new patient and came with an ongoing health problem. I explained about tests I'd had from a previous GP and my new GP said he would like to look at my health from the beginning. He got to the root of it, and my problem has been solved
- The Dispensary is fantastic. Everything you want is there when you need it
- It's quick to register – convenient
- Late appointments are appreciated

We did explain about our booklet – that opening times are in there, and to look at info on the Surgery door.